UNITED STATES BANKRUPTCY COURT WESTERN DISTRICT OF WISCONSIN

| In re: | Chapter 7 |
|--|--|
| Megan Kurtz | |
| | Case No. 22-11903 |
| Debtor. | |
| Megan Kurtz, | Plaintiff, |
| vs. | Adversary No cjf |
| United States Department of Educati | on, |
| Great Lakes Educational Loan Service | ces, Inc., |
| SoFi Lending Corporation, | |
| and | |
| Higher Education Loan Authority of a/k/a Mohela, | the State of Missouri |
| | Defendants. |
| COMPLAINT TO DET | TERMINE DISCHARGEABILITY OF DEBT |
| Plaintiff, Megan Kurtz (herei | nafter "Plaintiff"), by her attorneys, Fuhrman & Dodge, S.C. |

JURISDICTION & VENUE

follows:

by Attorney Jennifer M. Schank, hereby brings this Complaint against Defendants, and alleges as

1. This Court has jurisdiction over this matter pursuant to 28 U.S.C. Secs. 1334 and 157(b).

- 2. Venue is proper pursuant to 28 U.S.C. § 1409 because this proceeding arises in and relates to a bankruptcy case pending in this district.
- 3. This is a core proceeding pursuant to 28 U.S.C. § 157(b)(2)(I).
- 4. Bankruptcy Rules 7001 (6), (7), and (9) require an action of this nature to be filed as an adversary proceeding.
- 5. Plaintiff consents to the entry of a final judgment by a United States Bankruptcy Court judge.
- 6. Plaintiff filed her petition for relief under Chapter 7 of the Bankruptcy Code on November 30, 2022 (the "Chapter 7 Case").

INTRODUCTION

7. Plaintiff seeks to discharge student loan debts that Plaintiff owes Defendants pursuant to 11 U.S.C. §523(a)(8).

GENERAL ALLEGATIONS

- 8. Plaintiff Megan Kurtz is an adult resident of Wisconsin and unmarried individual who resides at 307 S. Holiday Drive, Waunakee, Wisconsin 53597-1225.
- 9. Plaintiff is a citizen of Wisconsin residing in the Western District of Wisconsin.
- 10. United States Department of Education ("DOE") is a Department of the United States government with a principal office at 400 Maryland Avenue SW, Washington, D.C. 20202.
- 11. Upon information and belief, Great Lakes Educational Loan Services, Inc. ("Great Lakes") is a non-profit corporation with a principal office at 2401 International Lane Madison, Wisconsin 53704.
- 12. Upon information and belief, SoFi Lending Corporation ("SoFi") is a corporation with a principal office at 375 Healdsburg Avenue, Ste. 280, Healdsburg, CA 95448-4151.

- 13. Upon information and belief, Higher Education Loan Authority of the State of Missouri, a/k/a Mohela ("Mohela") has a principal office at 633 Spirit Drive, Chesterfield, MO 63005-1243, and is a loan servicer for student loans, including student loans owned by SoFi.
- 14. Defendants are the owners, servicers, or guarantors of the student loans, which Plaintiff seeks to discharge.

The Student Loans

- 15. The outstanding balance of the student loans which Plaintiff seeks to discharge in this adversary proceeding was approximately \$81,093.00 at the time the underlying case was filed (plus accruing interest) (the "Student Loans").
- 16. Upon information and belief, the outstanding balance of the Mohela student loan is approximately \$21,083.00.
- 17. Upon information and belief, the outstanding balance of the DOE student loan is approximately \$60,010.00.

Education

- 18. Plaintiff obtained student loans from DOE and Wells Fargo for the purpose of obtaining a Bachelor's degree from Concordia University in St. Paul, Minnesota. Plaintiff attended Concordia University and graduated in 2011.
- 19. The student loan from Wells Fargo to Plaintiff was later refinanced and upon information and belief is owned by SoFi.
- 20. Plaintiff utilized student loans to pay tuition, living expenses, and costs of attending college.

- 21. After receiving her Bachelor's degree in Kinesiology, Plaintiff obtained employment but not within the field of her degree. Plaintiff was employed by Lifetime Fitness as Janitor, and subsequently was employed by Liberty Mutual doing insurance.
- 22. In 2017, Plaintiff obtained her current employment with Lincoln Financial in a role as a disability case manager.
- 23. In 2018, while working at Lincoln Financial, Plaintiff pursued a graduate degree at Grand Canyon University in Phoenix, Arizona.
- 24. Plaintiff received a graduate degree in Industrial Organizational Psychology in 2020.

Employment

- 25. Plaintiff has been gainfully employed since graduating undergraduate college in 2011, but not within the fields of her college degrees.
- 26. Plaintiff has searched for jobs within her desired field and where she could utilize her graduate degree. Such jobs include working for human resources departments.
- 27. Plaintiff has applied for approximately 75-100 jobs with human resources departments and within her field of education but has not been selected for any of these positions.
- 28. Plaintiff continues to be employed at the Lincoln National Life Insurance Company as a claims examiner.

Financial and Life Circumstances - Minimal Standard of Living

- 29. Plaintiff does not have the present ability to pay the Student Loans while maintaining a minimal standard of living for herself if forced to repay the Student Loans.
- 30. The Plaintiff's income and expenses are shown in the Plaintiff's bankruptcy schedules I and J, attached hereto and incorporate herein as Exhibit A.

- 31. Plaintiff's monthly household¹ living expenses exceed the standards as set forth by the Internal Revenue Service Collection Financial Standards (the "National Standards").
- 32. Plaintiff has resided with her mother since she moved from Arizona back to Wisconsin in 2022.
- 33. Plaintiff moved back to Wisconsin so that she could be closer in proximity to her family for health and financial reasons.
- 34. Plaintiff relies upon financial support from her mother, specifically that her mother requires her to pay only \$500 per month for rent.
- 35. On average, Plaintiff's monthly expenses exceed her monthly income.
- 36. Plaintiff works full-time and has been gainfully employed since earning her degrees.
- 37. Plaintiff's current monthly household expenses are minimal.
- 38. Plaintiff anticipates higher future expenses for housing and medical expenses than the amounts reflected on her bankruptcy schedules I and J.

Future Inability to Repay the Student Loans

- 39. Plaintiff's present inability to pay is likely to persist in the future preventing the Plaintiff from maintaining a minimal standard of living for a significant portion of the repayment period if forced to repay her loans.
- 40. Plaintiff suffered a stroke in May of 2022 at 33 years of age.
- 41. Plaintiff has been diagnosed with a rare blood disorder called Antiphospholipid syndrome ("APS"). APS is a condition in which the immune system mistakenly creates antibodies that attack tissues in the body. These antibodies can cause blood clots to form in arteries and veins.

¹ Plaintiff is a household of one under the National Standards.

- 42. Plaintiff was previously diagnosed with another blood disorder, Lupus Anticoagulants disorder, in 2010.
- 43. Further, Plaintiff has been diagnosed with bipolar disorder and suffers from manic episodes.
- 44. Plaintiff continues to suffer complications from her stroke, APS and bipolar disorder which will continue to require ongoing treatment.
- 45. The Plaintiff's medical treatments and care include the following:
 - a. Frequent medical consultations with M.D.'s;
 - b. Plaintiff has received Transcranial magnetic stimulation procedures to assist with her bipolar disorder;
 - c. Plaintiff takes various Prescription drugs to stabilize her medical conditions; and
 - d. Plaintiff has participated in an intensive out-patient program for her bipolar disorder.
- 46. Plaintiff's health conditions affect her overall ability to work and the effectiveness of her work. When Plaintiff suffers health flare ups, she misses work for weeks at a time.
- 47. Plaintiff has been unable to obtain employment in the fields in which she is educated in.
- 48. Plaintiff's income is unlikely to increase to an amount necessary to make sufficient payments on the Student Loans.
- 49. It is unlikely that Plaintiff could complete another degree or achieve a higher salary for doing so, given the costs of attending higher education together with her ongoing health issues.
- 50. Plaintiff owns modest personal belongings and owns no assets worth a significant amount.

Good Faith Effort to Repay

- 51. Plaintiff has made good faith efforts to earn income, manage expenses and repay the Student Loans.
- 52. Plaintiff has been employed since graduating in 2011.
- 53. Plaintiff has obtained employment outside the skillset of her Kinesiology and Psychology degrees in order to maximize her income.
- 54. Plaintiff has made voluntary payments on the Student Loans as they are due.
- 55. Upon information and belief, Plaintiff has never been in default on the Student Loans.
- 56. Plaintiff applied on four (4) separate occasions for payment deferments with Great Lakes/DOE.
- 57. Plaintiff participated in the Income Driven Repayment Program beginning in August of 2013.
- 58. Plaintiff has contacted DOE, Mohela and Great Lakes regarding payment options at least four (4) times.
- 59. Plaintiff moved back to Wisconsin and resides with her mother in order to minimize her expenses.

CLAIM FOR RELIEF – DETERMINATION OF DISCHARGEABILITY OF STUDENT LOAN OBLIGATIONS, 11 U.S.C. § 523(8))

- 60. Plaintiff hereby realleges and incorporate by reference the allegations set forth in paragraphs 1 through 59.
- 61. Plaintiff is entitled to discharge of the Student Loans owed to the Defendants in whole because repayment would constitute an "undue hardship" on her.
- 62. Further, Plaintiff meets the standard for discharge of the Student Loans under *Brunner v*.

 New York State Higher Educ. Servs. Corp. 831 F2d 395 (2d Cir. 1987).

WHEREFORE, Megan Kurtz, respectfully requests:

- a) Declaratory and injunctive relief;
- b) Determination of dischargeability;
- c) An order discharging the Student Loans in whole upon the Plaintiff receiving an Order of Discharge in the Chapter 7 Case; and
- d) All other such relief as the court deems just.

Dated this 26th day of February, 2023.

FUHRMAN & DODGE, S.C.

Attorneys for Megan Kurtz

/s/ Jennifer M. Schank

Jennifer M. Schank State Bar No. 1077110 6405 Century Ave, Ste. 101 Middleton, WI 53562

Phone: 608-327-4200 Fax: 608-841-1502

Email: jschank@fuhrmandodge.com

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| Fill | in this information t | o identify your ca | ase: | | | | | | | | |
|--------------------|---|--|--|---|-----------------------|----------------|-------------------|------------------------|-------------------------------------|-------------------------------------|-----------------|
| Del | btor 1 | Megan Marie | e Kurtz | | | | | | | | |
| | btor 2 buse, if filing) | | | | | | | | | | |
| Uni | ited States Bankrup | tcy Court for the | : WESTERN DISTRICT | OF WISCONSIN | | | | | | | |
| (If kr | se number nown) fficial Form | 1061 | | | | | ☐ Ar | 3 income a | ed filing ent showi as of the | ing postpetition following date: | |
| | chedule I: | | omo | | | | M | M / DD/ Y | YYY | | 12/15 |
| sup spo atta | plying correct info use. If you are sep ch a separate she | ormation. If you parated and you | sible. If two married peo are married and not filli r spouse is not filling wi On the top of any additi | ng jointly, and your th you, do not incl | r spouse ude infor | is liv mati | ing with on about | you, inclu your spo | ude infoi ouse. If n | rmation about nore space is | your needed, |
| 1. | Fill in your empl information. | oyment | | Debtor 1 | | | | Debtor 2 | or non- | filing spouse | |
| | If you have more | | Employment status | ■ Employed | | | | ☐ Emplo | oyed | | |
| | information about | attach a separate page with information about additional | Employment status | ☐ Not employed | | | | ☐ Not employed | | | |
| | employers. | | Occupation | Senior Claims | Examin | er | | | | | |
| | Include part-time, self-employed wo | ork. | Employer's name | The Lincoln Na Insurance Co. | ational L | ife | | | | | |
| | Occupation may i or homemaker, if | | Employer's address | PO Box 21008 Greensboro, N | C 27420 | -100 | 08 | | | | |
| | | | How long employed the | nere? 7 year | s | | | | | | |
| Pai | rt 2: Give De | tails About Mor | nthly Income | | | | | | | | |
| | imate monthly incouse unless you are | | ate you file this form. If | you have nothing to | report for | any | line, write | \$0 in the | space. Ir | nclude your no | n-filing |
| | ou or your non-filing e space, attach a se | | ore than one employer, co | ombine the informati | on for all | empl | oyers for t | that perso | n on the | lines below. If | you need |
| | | | | | | | For Deb | otor 1 | | ebtor 2 or iling spouse | |
| 2. | | | ry, and commissions (be calculate what the monthl | | 2. | \$ | 5, | 147.95 | \$ | N/A | |
| 3. | Estimate and lis | t monthly overt | ime pay. | | 3. | +\$ | | 0.00 | +\$ | N/A | |
| 4. | Calculate gross | Income. Add lir | ne 2 + line 3. | | 4. | \$ | 5,14 | 7.95 | \$ | N/A | |

Exhibit A

| Deb | tor 1 | Megan Marie Kurtz | | C | Case | e number (if known) | | | |
|-----|--|--|-------------------------|-------|--|--|------------------------|--|----------|
| | | | | | Fo | r Debtor 1 | For | Debtor 2 or | |
| | | | | | | | | -filing spouse | |
| | Cop | y line 4 here | 4. | _ | \$_ | 5,147.95 | \$ | N/A | |
| 5. | List | all payroll deductions: | | | | | | | |
| | 5a. | Tax, Medicare, and Social Security deductions | 5a. | | \$ | 1,086.83 | \$ | N/A | |
| | 5b. | Mandatory contributions for retirement plans | 5b. | | \$ | 0.00 | \$ | N/A | |
| | 5c. | Voluntary contributions for retirement plans | 5c. | | \$ | 255.46 | \$ | N/A | |
| | 5d. | Required repayments of retirement fund loans | 5d. | | \$ | 0.00 | \$ | N/A | |
| | 5e. | Insurance | 5e. | | \$ | 0.00 | \$ | N/A | |
| | 5f. | Domestic support obligations | 5f. | | \$ | 0.00 | \$ | N/A | |
| | 5g. | Union dues | 5g. | | \$ | 0.00 | \$ | N/A | |
| | 5h. | Other deductions. Specify: HSA | 5h. | .+ | \$ | 133.65 | + \$ | N/A | |
| | | Medical Insurance | | | \$_ | 102.61 | \$ | N/A | |
| | | AD&D Insurance | _ | | \$_ | 6.31 | \$ | N/A | |
| | | Critical Illness Insurance | _ | | \$_ | 8.69 | \$ | N/A | |
| | | Long Term Disability Insurance | _ | | \$_ | 16.27 | \$ | N/A | |
| | | Supplemental Life Insurance | _ | | \$_ | 16.21 | \$ | N/A | |
| | | Award Offset | _ | | \$_ | 25.00 | \$ | N/A | |
| | | Dental Insurance | _ | | \$_ | 12.39 | \$ | N/A | |
| 6. | Add | the payroll deductions. Add lines 5a+5b+5c+5d+5e+5f+5g+5h. | 6. | | \$_ | 1,663.42 | \$ | N/A | |
| 7. | Cald | culate total monthly take-home pay. Subtract line 6 from line 4. | 7. | | \$_ | 3,484.53 | \$ | N/A | |
| 9. | 8a. 8b. 8c. 8d. 8e. 8f. | all other income regularly received: Net income from rental property and from operating a business, profession, or farm Attach a statement for each property and business showing gross receipts, ordinary and necessary business expenses, and the total monthly net income. Interest and dividends Family support payments that you, a non-filing spouse, or a dependent regularly receive Include alimony, spousal support, child support, maintenance, divorce settlement, and property settlement. Unemployment compensation Social Security Other government assistance that you regularly receive Include cash assistance and the value (if known) of any non-cash assistance that you receive, such as food stamps (benefits under the Supplemental Nutrition Assistance Program) or housing subsidies. Specify: Pension or retirement income Other monthly income. Specify: | 8f. 8g. 8h. 9. | + | \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 | \$ \$ \$ + \$ | N/A N/A N/A N/A N/A N/A | |
| 10. | | culate monthly income. Add line 7 + line 9. the entries in line 10 for Debtor 1 and Debtor 2 or non-filing spouse. | 10. | \$_ | | 3,484.53 + \$ | | N/A = \$3 | 3,484.53 |
| | Incluothe Do r Spe | te all other regular contributions to the expenses that you list in Schedule ade contributions from an unmarried partner, members of your household, your er friends or relatives. not include any amounts already included in lines 2-10 or amounts that are not a cify: the amount in the last column of line 10 to the amount in line 11. The results the second control of the s | depe | able | to | pay expenses lis | ted in S | 11. +\$ | 0.00 |
| | Writ appl | e that amount on the <i>Summary of Schedules</i> and <i>Statistical Summary of Certail</i> ies | n Lial | bilit | ies | and Related Date | a, if it | 12. \$ 3 | 3,484.53 |
| 13. | Do y | you expect an increase or decrease within the year after you file this form? No. Yes. Explain: | ? | | | | | monthly | income |

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| Fill_i | n this i <u>nforma</u> | ation to identify yo | our case: | | | l | | |
|--------------|------------------------------|--|------------------------|---|--|----------------------|------------------------------------|---|
| Debt | | Megan Marie | | | | _ | k if this is: An amended filing | |
| Debt (Spo | tor 2 buse, if filing) | | | | | | A supplement show | ving postpetition chapter the following date: |
| ` . | | ruptcy Court for the | : WESTE | ERN DISTRICT OF WISCO | ONSIN | _ | MM / DD / YYYY | |
| | e number nown) | | | | | | | |
| | | orm 106J | <u> </u> | | | • | | |
| Be a | as complete rmation. If m | | possible eded, atta | . If two married people ar ch another sheet to this | | | | |
| Part | | ribe Your House | hold | | | | | |
| 1. | □N | o line 2. es Debtor 2 live | | ate household? al Form 106J-2, <i>Expens</i> es | : for Separate House | <i>ehold</i> of Debt | or 2. | |
| 2. | | e dependents? | ■ No | | , | | | |
| | Do not list D Debtor 2. | • | ☐ Yes. | Fill out this information for each dependent | Dependent's relat Debtor 1 or Debto | | Dependent's age | Does dependent live with you? |
| | Do not state dependents | | | | | | | □ No □ Yes |
| | | | | | | | | □ No □ Yes |
| | | | | | | | | □ No □ Yes |
| | | | | | | | | □ No |
| 3. | expenses o | penses include f people other t | han $_{m \Box}$ | No Yes | | | | ☐ Yes |
| | | d your depende | nts? — | | | | | |
| Esti | mate your ex | a date after the l | our bankr | y Expenses uptcy filing date unless y y is filed. If this is a supp | | | | |
| the | | h assistance an | | government assistance i luded it on <i>Schedule I:</i>) | | | Your exp | enses |
| 4. | | or home owners | | ses for your residence. I r lot. | nclude first mortgag | e 4. \$ | | 500.00 |
| | If not include | ded in line 4: | | | | | | |
| | | estate taxes | | | | 4a. \$ | | 0.00 |
| | | erty, homeowner's e maintenance, re | | 's insurance ıpkeep expenses | | 4b. \$ 4c. \$ | | 0.00 |
| | 4d. Home | owner's associat | tion or con | dominium dues | | 4d. \$ | | 0.00 |
| 5. | Additional i | mortgage paymo | ents for yo | our residence, such as ho | me equity loans | 5. \$ | | 0.00 |

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| Debtor 1 | Megan Marie Kurtz | Case num | ber (if known) | |
|-------------------|---|--------------|----------------|-----------------------------|
| 6. Utilitie | es: | | | |
| | Electricity, heat, natural gas | 6a. | \$ | 0.00 |
| | Water, sewer, garbage collection | 6b. | · | 0.00 |
| | Telephone, cell phone, Internet, satellite, and cable services | 6c. | · | 200.00 |
| | Other. Specify: | 6d. | | 0.00 |
| | and housekeeping supplies | 7. | · | 550.00 |
| | care and children's education costs | 8. | · | |
| | | 9. | | 0.00 |
| | ng, laundry, and dry cleaning | | | 250.00 |
| | nal care products and services | 10. | | 200.00 |
| | al and dental expenses | 11. | \$ | 400.00 |
| | portation. Include gas, maintenance, bus or train fare. | 12. | ¢ | 300.00 |
| | t include car payments. | | · | |
| | ainment, clubs, recreation, newspapers, magazines, and books | 13. | | 150.00 |
| | able contributions and religious donations | 14. | \$ | 0.00 |
| 5. Insur a | | | | |
| | t include insurance deducted from your pay or included in lines 4 or 20. | 45- | Φ. | |
| | Life insurance | 15a. | | 0.00 |
| | Health insurance | 15b. | | 0.00 |
| | Vehicle insurance | 15c. | · | 80.00 |
| 15d. | Other insurance. Specify: | 15d. | \$ | 0.00 |
| | Do not include taxes deducted from your pay or included in lines 4 or 20. | | | |
| Specif | • | 16. | \$ | 0.00 |
| 7. Instal | ment or lease payments: | | | |
| 17a. | Car payments for Vehicle 1 | 17a. | \$ | 535.00 |
| 17b. | Car payments for Vehicle 2 | 17b. | \$ | 0.00 |
| 17c. | Other. Specify: Student loan payments | 17c. | \$ | 173.00 |
| | Other. Specify: | 17d. | \$ | 0.00 |
| | payments of alimony, maintenance, and support that you did not report a | | · | |
| | ted from your pay on line 5, <i>Schedule I, Your Income</i> (Official Form 106I). | | \$ | 0.00 |
| | payments you make to support others who do not live with you. | - | \$ | 0.00 |
| Specif | | 19. | · — | |
| | real property expenses not included in lines 4 or 5 of this form or on Sch | | our Income. | |
| | Mortgages on other property | 20a. | | 0.00 |
| | Real estate taxes | 20b. | | 0.00 |
| | Property, homeowner's, or renter's insurance | 20c. | · | 0.00 |
| | Maintenance, repair, and upkeep expenses | 20d. | · | |
| | | | | 0.00 |
| | Homeowner's association or condominium dues | 20e. | \$ | 0.00 |
| 1. Other | , , | | | 450.00 |
| | supplies | 21. | +\$ | 150.00 |
| Calcu | late your monthly expenses | | | |
| | dd lines 4 through 21. | | \$ | 3,488.00 |
| | • | | · | 3,400.00 |
| | copy line 22 (monthly expenses for Debtor 2), if any, from Official Form 106J-2 | | \$ | |
| 22c. A | dd line 22a and 22b. The result is your monthly expenses. | | \$ | 3,488.00 |
| 3 Calou | late your monthly net income. | | | |
| | Copy line 12 (your combined monthly income) from Schedule I. | 23a. | ¢ | 2 404 52 |
| | | | · | 3,484.53 |
| 23D. | Copy your monthly expenses from line 22c above. | 23b. | -\$ | 3,488.00 |
| 22- | Cubtract your monthly evacuacy from your monthly in some | | | |
| | Subtract your monthly expenses from your monthly income. The result is your monthly net income. | 23c. | \$ | -3.47 |
| | The result is your <i>monthly het income</i> . | 200. | T | **** |
| 4. Do yo | u expect an increase or decrease in your expenses within the year after y | ou file this | s form? | |
| | ample, do you expect to finish paying for your car loan within the year or do you expect you | | | se or decrease because of a |
| | ation to the terms of your mortgage? | | , , | |
| ■ No | , , , , | | | |
| | | | | |
| ☐ Ye | Explain here: | | | |